

How A Nonprofit Religious Organization Lowered IT Cost by 20% and Achieved Zero Security Breaches with TruAdvantage's Managed IT Solutions

This case study explores how a large religious organization partnered with TruAdvantage to overcome IT challenges, enhance security, and successfully transition to remote work. Through tailored solutions and dedicated support, the organization achieved significant cost savings and improved operational efficiency.



Background

A large religious organization with a congregation of over 1,000 members faced challenges with outdated IT systems and lack of robust security measures. The COVID-19 pandemic necessitated a shift to remote work, leading the organization to partner with TruAdvantage for Managed IT services.

www.TruAdvantage.com | [800.650.4144](tel:800.650.4144) | hello@truadvantage.com

TruAdvantage's Commitment

"TruAdvantage truly understands the unique challenges faced by nonprofits like ours. They addressed our specific needs with tailored solutions that have significantly improved our IT infrastructure and security. Their commitment to our mission has been evident in every interaction."

- Religious Organization Leadership

Challenges

1

Outdated IT Infrastructure

Frequent failures causing up to 5 hours of downtime per month

2

Security Risks

3 attempted data breaches in the past year

3

Remote Work Transition

Over 50% of staff needed remote work solutions

4

Policy Development

Needed clear guidelines for 100+ staff and volunteers

Unresponsive IT Support: Previous IT team had an average response time of 24 hours

Solutions Provided by TruAdvantage

IT Infrastructure Upgrade

Assessment and implementation of state-of-the-art hardware and software. Regular maintenance and updates.

Enhanced Security Measures

Deployment of cybersecurity solutions, establishment of a Security Operations Center (SOC), Managed Detection and Response (MDR) services, 24/7 monitoring, regular security audits and employee training.

Work-from-Home Policies

Development and implementation of remote work guidelines, secure remote access solutions, training sessions for staff.

Acceptable Use Policies: Creation and distribution of clear policies, regular reviews and updates.

Live Helpdesk: Immediate technical support, continuous support, and troubleshooting.

Transformative Support

"Our previous IT team was slow and unresponsive, which often left us dealing with prolonged downtimes and significant frustration. TruAdvantage came in, conducted a thorough assessment, and implemented a robust 24/7 monitoring system. Their quick response times and continuous support have transformed our operations, providing us with peace of mind and allowing us to focus on our mission."

- Religious Organization Leadership



Outcomes

1

Increased Efficiency

Upgraded IT infrastructure with fewer system failures, enhanced collaboration and communication, achieved 20% cost reduction

2

Improved Security and Compliance

Zero data breaches since implementation, compliance with industry standards

3

Peace of Mind

Confidence in IT systems and security protocols, reassurance for congregation members

4

Successful Remote Work Implementation

Seamless transition to remote work, enhanced work-life balance for staff

5

Clear Technology Usage Guidelines

Minimized misuse risks with clear policies, regular training for staff and volunteers

6

Immediate IT Support

Prompt issue resolution with live helpdesk, maintained productivity with reliable support

7

24/7 Monitoring Effectiveness

Continuous protection and quick threat response

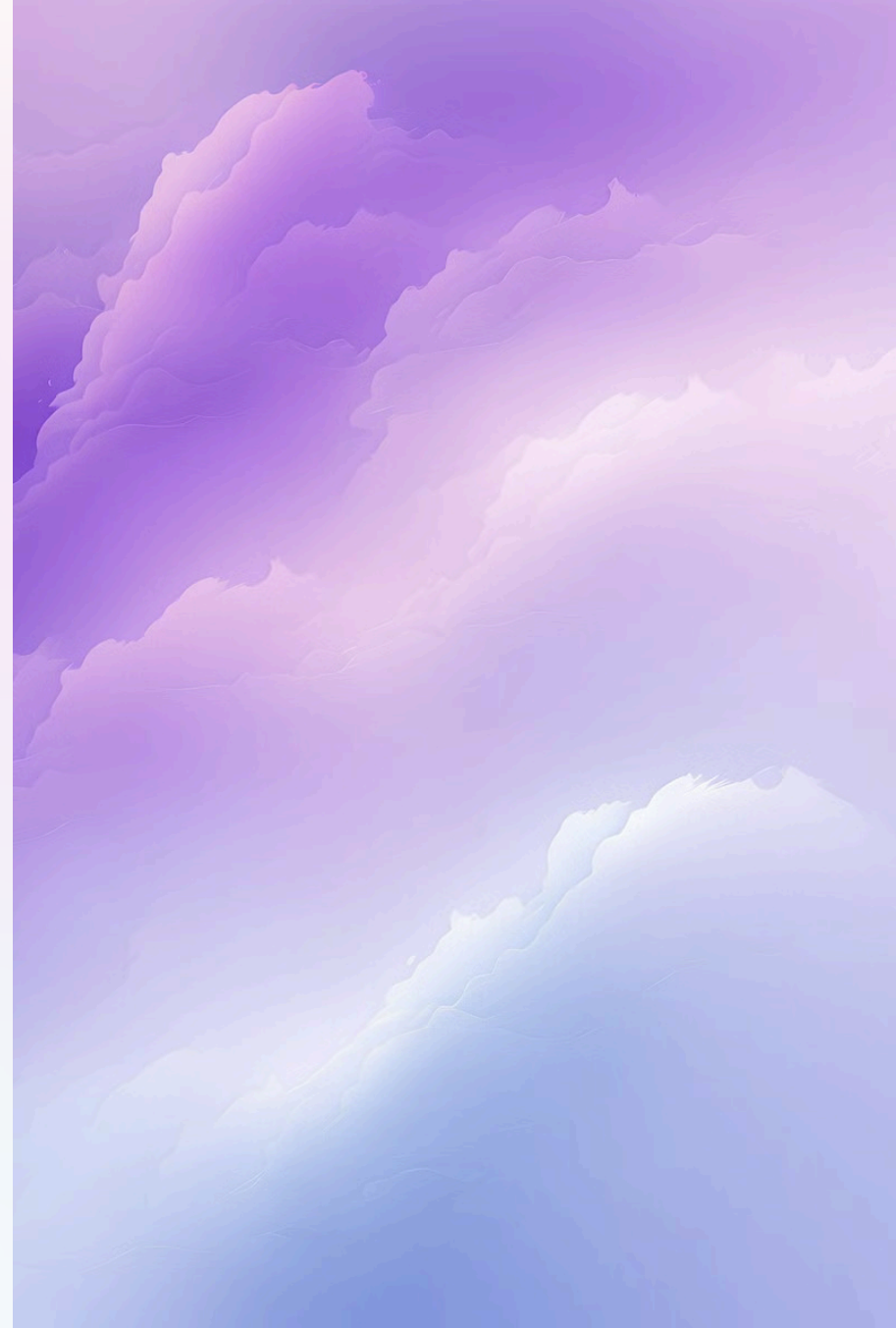
Outcomes by Numbers & Impact

Increased Efficiency	System downtime reduced from 5 hours to under 1 hour per month, Reduced cost by 20% (average over 2 years)
Improved Security and Compliance	Zero data breaches since implementation, Full compliance with industry standards
Peace of Mind	Confidence in IT systems and security protocols, Reassurance for 1,000+ congregation members
Successful Remote Work Implementation	Seamless transition to remote work for 100% of staff, Enhanced work-life balance and productivity
Clear Technology Usage Guidelines	Minimized misuse risks with clear policies, Regular training for 100+ staff and volunteers
Immediate IT Support	Prompt issue resolution with live helpdesk, Maintained productivity with reliable support
24/7 Monitoring Effectiveness	Continuous protection and quick threat response, Average threat response time under 5 minutes

Conclusion

The religious organization achieved a successful transformation through TruAdvantage's Managed IT and security solutions. This resulted in increased efficiency, enhanced security, and peace of mind. The partnership also enabled effective remote work and responsible technology use, providing the organization with a reliable and secure IT infrastructure.

www.TruAdvantage.com | [800.650.4144](tel:800.650.4144) | hello@truadvantage.com





Remarkable Outcomes

"The outcomes of our partnership with TruAdvantage have been remarkable. We now have a reliable and secure IT infrastructure, seamless remote work capabilities, and clear policies that guide our technology use. The peace of mind we've gained allows us to focus entirely on serving our congregation and fulfilling our mission."

- Religious Organization Leadership

About TruAdvantage: Helping Nonprofits to Advance Their Mission through Technology

Passionate About Nonprofits

Our staff are passionate about nonprofits, their cause and their impact locally and globally. Working with nonprofits puts purpose and meaning behind our work.

Community Engagement

"Giving Back" is our own quarterly initiative to give back to nonprofits.

Understanding Nonprofit Challenges

24 plus years of working with nonprofits. Full understanding of Nonprofits' ecosystem, decision making process and IT challenges.

Benefits for Nonprofits

Discounted Services

Discounted service rates for Nonprofits since 2013

Complimentary Onboarding

We streamline your transition with complimentary onboarding.

Savings & Grants

Partnerships with TechSoup, Google, Microsoft & other nonprofit-focused vendors for cost savings.

Education & Training

Education & Training for nonprofit staff and volunteers.

Flexible and Tailored Solutions for Nonprofits

Flexible Contracts: Try us before you commit for nonprofits

1

2

True fixed cost Managed IT. No nickel & diming

Experience with nonprofit software: fundraising, donor management & CRM

3

4

Work From Home (WFH) best practices for nonprofits

Google, Microsoft, and Mac savvy with nonprofit programs & collaboration tools

5

6

Seamless volunteers & remote staff integration, onboarding & offboarding with virtual & cloud-based desktops

Compliance expertise for nonprofits: data security & donor data protection

7